

Dolmans





A good
feeling
**for every-
thing you
would like to
hand over.**

There are things that you would prefer to hand over to someone else. Because you want to make use of a specialist's knowledge, in the case of an asbestos problem, for example. Or because you don't want to be distracted from what is truly important to you.

We will not only take your (facility) matters off your hands, but your worries too. Even if something goes wrong unexpectedly, such as in the case of a fire or break-in. With our specialists, we are ready to assist you and we provide you with support in the event of calamities, with our

cleaning services, facility management, environmental technology and specialist cleaning. In almost every sector. How can we make the difference for you? That's what we aim for, in everything we do. From a challenging vision that inspires and energises us.

Our
ambition?
**To surprise
you in all
aspects.**

All our employees have a clear common goal: to be among the most customer-focused companies in the Netherlands. With a high level of specialisation, exceptional service and firm guarantees.

Our ambition? To surprise you in all aspects. By going that step further or doing things just a little differently. This is only possible with entrepreneurial employees who love their job. People who can listen and are open to criticism.

Who are honest and direct, even when that's difficult. They know that the smallest details often make a big difference. You will find them at Dolmans. With more than 20 branches in the Netherlands, we are always nearby.



Who we are

We are a group of specialists in facility and calamity services, with branches throughout the Netherlands. Dolmans has developed to become a company with more than 2000 professionals and a wide range of high-quality services.

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We don't accept anything less than the best. Of course we have all the necessary quality labels and certifications. But real quality is a way of thinking. It's about ownership and feeling responsible for the result. That runs through our whole organisation.

We are at the centre of society and want our organisation to be a reflection of that. We offer work to people with different cultural backgrounds.

This diversity is very important to us, as everyone deserves equal opportunities and we are convinced that differences make our organisation stronger.

We implement concepts like sustainability, CSR and Social Return On Investment in our work in a concrete way every day. This way we help people alienated from the labour market to reintegrate into society, for example. We also work exclusively with materials and machines that harm the environment as little as possible.

Real
quality
**is a way of
thinking.**



Getting you back on track



**Spotlessly clean,
even in the most
difficult places**

Calamities are always unexpected and unpleasant. Think of fire or storm damage, flooding, an explosion or a break-in.

You can rely on us at these times of chaos in particular. Our employees are true specialists who know what needs to be done. They will arrive quickly, inventory the situation, coordinate the work of everyone involved and provide adequate solutions to your problems.

With personal attention and taking into account all the emotions involved. Together, we will be strong and ensure a good outcome.

Why Dolmans Calamity Services?

- Onsite within a maximum of one hour
- Contacts with all insurers and expertise agencies
- Extensive experience in and knowledge of the various sectors.
- Safe working comes first



Services & Concepts

- Immediate calamity response, initial emergency aid, salvage
- Performance of HCL-damage prevention
- Placement of hoardings
- Agency in management of affairs after calamity
- Demolition and cleaning of buildings
- Transport, storage and cleaning of building contents
- Specialist drying
- Air-duct cleaning
- Fungus control
- Odour treatment
- Building restoration
- Leak detection
- Calamity Service Agreement



A clear head

Getting down to work in a hygienic environment.

Good communication with my regular cleaner

cleaning services |

What makes you a satisfied customer?
You want your location to be perfectly clean
and presentable for your users and visitors.

We want to make you an enthusiastic customer. That's why we do more. We consider options with you, respond proactively to your unexpressed wishes and provide unexpected solutions.

In this way, we not only leave you with a clean site but with a good feeling too. We like to increase that feeling by making a responsible contribution to people and the planet. By using Cradle-to-Cradle Gold certified cleaning products or innovative eco machines, for example.

Why Dolmans Cleaning Services?

- Customised cleaning programme
- Entrepreneurial and enthusiastic cleaning employees who are proud of what they do
- Flexible and solution-focused
- Permanent operational contact person
- CSR is central to our policy

Services & Concepts

- Cleaning maintenance
- Coordination of:
 - Interior planting and greenery
 - Pest control
- Canteen services
- Deployment of service staff
- Separated waste collection
- Management of sanitary hygiene
- Cleaning of window coverings
- Knowledge and innovation centre for issues related to cleaning



 **Asbestos
decontamination
without problems and
without delay**

**Breathe
 freely**

Asbestos means bad news. The good news is that our expert employees are ready to assist you and will take the entire process and all the nuisance off your hands.

This includes compulsory inventories, registration with concerned institutions and of course the decontamination itself.

Of course we will do absolutely everything we can to prevent hazards to anyone's health and the environment. We coordinate the work, communicate with authorities and make your problem manageable. In a transparent way, with employees who have strong decision-making and communication skills.

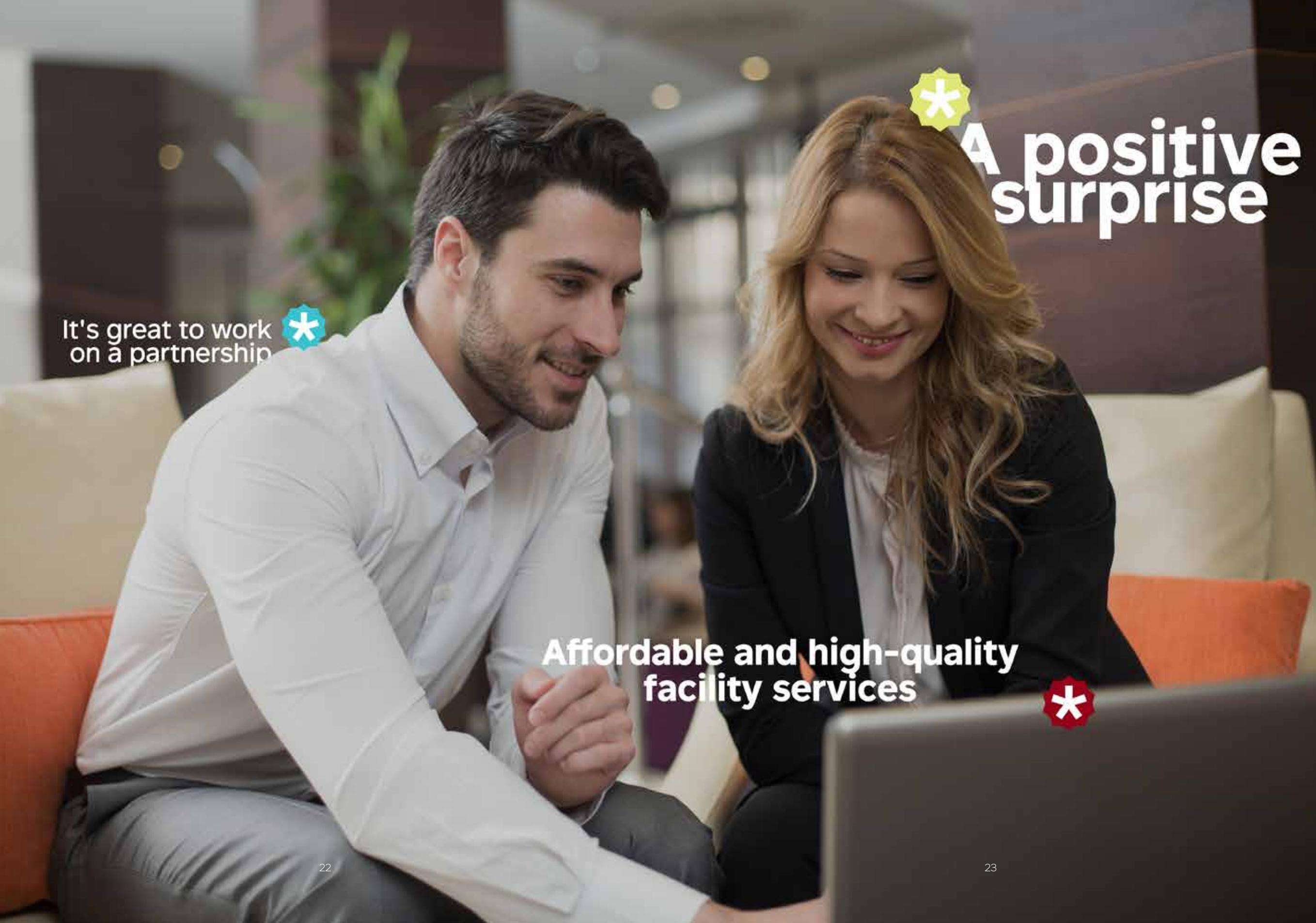
Why Dolmans Environment Technology?

- Available and deployable 24/7
- Extensive expertise in the field of asbestos in the event of calamities
- Clear, continuous communication
- Safety above all else



Services & Concepts

- Project coordination for asbestos decontamination
 - Inventory and material analysis
 - Risk evaluation
 - Contact with municipalities and certifying institutions
 - Decontamination of asbestos (planned or after a calamity)
 - Measurement for approval as free of asbestos
 - Transport and removal of material containing asbestos
 - Coordination of building restoration
- Cleaning after Chromium-6 contamination
- MiniContainment



It's great to work
on a partnership *

* A positive
surprise

Affordable and high-quality
facility services *

facility management |

How can we make things easier, more efficient and more pleasant for you as an employer? This question is at the centre of everything we do.

We find the answer in smart solutions that often result in unexpected savings. But also in employees with expertise who will be delighted to come and provide (temporary) support to your company.

Whether you are looking for a facility manager, you want to test your organisation for market conformity or you want to outsource the complete provision of facility services. We have a customised solution for every situation, both in the Netherlands and - as a partner of European Customer Synergy - in Europe.

Why Dolmans Facility Management?

- Wide range of integral services
- Presentable and expert staff
- Transparent, sustainable and contemporary facility solutions
- ECS membership:
partnership with a large number of leading facility-service providers in Europe

Services & Concepts

- Facility management
- Service Desk
- Handyman services
- Hospitality / reception services
- Project management
 - Facility scan
 - Facility procurement projects
 - Relocations
 - Replacement / support of the facility manager
 - Facility improvement projects
- Mobility management
- Service hosts / caretaker services

A sparkling office is our
business card. *

*
Impressed

specialist cleaning |

Would you like to have your facade, glass, porch or floor cleaned thoroughly? Or do the sanitary facilities or commercial kitchen need a deep clean?

We will make sure your building looks good as new, inside and out. Whatever task you have, we have the knowledge, experience and equipment to carry out any specialist job.

Every commission is different. Industrial cleaning requires a totally different approach to cleaning of public spaces, for example. One thing is always the same though: our enthusiasm for surprising you with a result above your expectations. Whether it's regular, periodic or highly complex one-off tasks.

Why Dolmans Specialist Cleaning?

- Employees who are specialised, enthusiastic and have good communication skills
- Deployable immediately thanks to project-based organisation
- Short lines and regional management
- Safe working comes first

Services & Concepts

- Glass and facade cleaning
- Graffiti removal
- Cleaning of solar panels
- Deep cleaning of your (commercial) kitchens
- Deep cleaning of sanitary facilities
- Specialist floor maintenance
- Construction cleaning
- Handover cleaning
- Cleaning of public spaces
 - Porches, staircases and corridors
 - Parking garages
 - Shopping centres
- Industrial cleaning
- Changeover maintenance
- Cleaning of cleanrooms

How
can we
**make you
happy?**

How can we make you happy?
That's the question we ask
ourselves every day.

We will surround you with all the care,
attention and expertise you need.
Very quickly if necessary. So that we can
give you one guarantee straight away:
whatever we do, you'll be left with a
good feeling! So, please don't hesitate
to make an appointment with one

of our colleagues by phoning
+31 (0)88 - 3656267 or emailing
info@dolmans.com. Because, as far
as we're concerned, there's nothing
better than a personal conversation and
a good cup of coffee. Come and try us
out for yourself. See you soon!

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Dolmans

A good feeling guaranteed